



WHITE HOUSE RHUALLT

Hotel | Restaurant | Spa

T&Cs

1. Bookings

A provisional booking is deemed as an enquiry until a deposit has been paid

All bookings require a non-refundable & non-transferrable deposit at the time of booking.

2. Payment

All payments are non-refundable and non-transferable and cannot be offset against bar charges. Full payment and Menu choice is due no later than 21 days prior to the date of the event. Payment can be made by, credit or debit card (over the phone or at the Hotel) or cash. Bank transfers are available for entire party payments only. Any bookings not confirmed in the designated timeframe will be deemed to have been cancelled and any payments made retained. We advise guests to insure against cancellation. Should you wish to cancel your reservation the Organiser who made the booking must confirm this in writing. No refunds will be given once final payments have been made. We are unable to provide meals for collection/takeaway in the event of ill health or not non attendance of the events. Groups requiring a VAT Invoice must request this at time of booking and can only be provided after the event

3. Misc

The Management reserves the right to make changes to any programme without prior notice. Should any damage occur to the Hotel or Hotel property during the event, a charge will be imposed to cover the cost of such damage. All drinks are to be purchased from Hotel stocks. No alcohol can be brought into the hotel (including as gifts). Items specifically requested which we do not normally stock should be confirmed at the enquiry stage so that we can obtain from our suppliers. Party Nights are covered by Licencing Legislation therefore admission is reserved to over 18's only. We reserve the right to ask for proof of age and identification. The party organiser is responsible for the behaviour all members of the group. In the likely event of any improper behaviour the responsibility rests with the party organiser

4. Menus & Pre-Orders

(v) Denotes Vegetarian, (gf) Gluten Free, (*gf) Gluten Free Option, (Ve)Vegan

If you are allergic to certain food types and would like advice regarding the contents of our Menus, please contact the Christmas co-ordinator

Party Night - Pre-order due no later than 21 days before the date of the party night

7. Bookings

Bookings including Accommodation must be paid for in advance and are subject to Accommodation Booking Terms & Conditions